

# Hawkesworth

A P P L I A N C E T E S T I N G

## Quality Policy

**It is Hawkesworth Appliance Testing's objective to be recognised as a World-Class supplier of electrical portable appliance testing services.**

**To achieve this we are committed to:**

◆ **Customer Satisfaction**

- ◆ Providing our customers with products and services that meet or exceed their requirements.

◆ **Continual Improvement**

- ◆ Measurable improvement of the effectiveness of our business and its management/operating systems.

◆ **Employees.**

- ◆ Providing training to employees to promote Continual Improvement.
- ◆ Empowering our employees to use their skills and talents to achieve the quality policy and business plan objectives.

◆ **Management System**

- ◆ Maintaining a management system compliant to ISO 9001.
- ◆ Reviewing our management system on continual basis for robustness.
- ◆ Setting and reviewing performance objectives to meet our business goals.

◆ **Environment**

- ◆ Maintaining operations that protect the environment and natural resources of our communities and our nation (SEE ALSO ENVIRONMENTAL POLICY).

◆ **Safety**

- ◆ Providing a safe work environment for our employees and visitors.
- ◆ Supply products and services that are fit for purpose & safe to use.

**Mr Tim Crowley**  
*Managing Director*